Measuring Online Behavioural Advertising

A tale of Transparency & Human-Centric Economics

Nikolaos Laoutaris

Research Professor IMDEA Networks Institute

I am not a secretive person





I am not a privacy nut





Nikolaos Laoutaris

Researcher & Innovator

About Me



I am a research professor at IMDEA Networks Institute in Madrid. Prior to that I was director of data science at Eurecat and chief scientist of the Data Transparency Lab which I co-founded in 2014 during my 10 year tenure as a researcher and senior researcher of Telefonica Research in Barcelona. Before Telefonica, I was a postdoc fellow at Harvard University and Marie Curie postdoc fellow at Boston University. I got my PhD in computer science from the University of Athens in 2004. My interests include: privacy/transparency/data protection, economics of networks and information, intelligent transportation, distributed systems, protocols, and network measurements.

acm advertising applications arxiv bulk caching capacity computer conext content data debate distributed energy ieee ifip imc impact infocom internet mobile netecon **networks** online optimal overlay packet parallel performance personal playout price privacy receivers replacement replication research routing schedulers search selfish sharing sigcomm social streaming Systems transactions transfers transparency video

lots of opinions

Search ...

Q

RECENT POSTS

- Why online services should pay You for Your data? The arguments for a Human–Centric Data Economy
- Networking Research: Present, Future and Beyond
- PhD position available on the Economics of Personal Data
- Data Transparency: Concerns and Prospects
- Myth-busting: Most tracking flows on European citizens DO NOT terminate outside EU28 GDPR borders
- The three types of research papers and how I learned to recognise them
- There I said it: The Net Neutrality "debate" is the Climate Change "debate" of the Internet
- DTL Award Grants'17 announced!
- A brief farewell after 10 years
- Online advertising, data protection, and privacy concerns of users, industry, and regulators (Video)

RECENT COMMENTS

• Vasileios on There I said it: The Net Neutrality "debate" is the Climate Change "debate" of the Internet in 2012 I gave up on all my previous research

to work exclusively on privacy



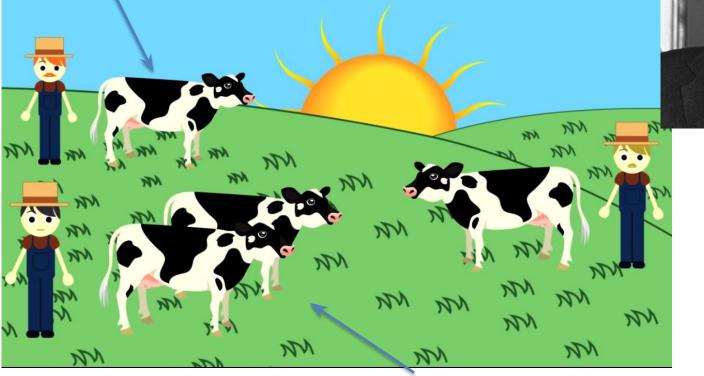
the web economy could collapse



due to Tragedy of the commons around privacy

Internet company in Web Economy ... crossing privacy red lines

Garrett Hardin, 1968

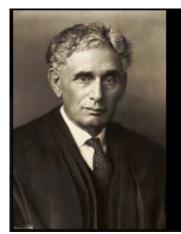


The "commons": consumer trust on the web and it's business models

Big Idea #1 - Obvious in retrospect

The importance of Transparency (Software)





"Publicity is justly commended as a remedy for social and industrial diseases. Sunlight is said to be the best of disinfectants; electric light the most efficient policeman."

-U.S. Supreme Court Justice Louis D. Brandeis, "What Publicity Can Do," Harper's Weekly, December 20, 1913

-LOUIS BRANDEIS

A first of its kind Transparency Tool



\$heriff

Detecting Price Discrimination

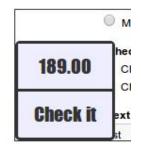




3. Examine differences

S, Safari, Spain	\$189.00
Firefox, Spain	\$189.00
m, Liège	\$165.99
São Paulo	\$189.00
d, Tampere	\$189.00
any, Berlin	\$201.50

2. Check it





Jakub Mikians UPC (now Amazon)



Kostas lordanou Telefonica-UC3M

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	DSLR Mirrorless Lenses	Lens Accessories Medium Fe	ormat Compact Mem	ory Accessories Video Lightin	g Bags & Cases More
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D France, Champage-a Troyes	ardenne, € 1249.84	€ 1,249.84			
Ireland, Westmeath	€ 1249.84	€ 1,249.84			
D Portugal, Praga	€ 1249.84	€ 1,249.84			
🗅 You	€ 1229.01	€ 1,229.01			
Windows 7, Chrome,		€ 1,229.01			
🗋 Mac OS, Safari, Spai		€ 1,229.01			
Linux, Firefox, Spain		€ 1,229.01			
United States, Wash		US\$ 1,299.00			
D Poland, Warsaw	€ 1430.41	US\$ 1,597.77			
Singapore, Singapor		US\$ 1,396.43			
Australia, Clayton	€ 1175.79*	AU\$ 1,739.00			
🗅 Brazil	€ 1453.67	US\$ 1,623.75			
Results from loca	al users				

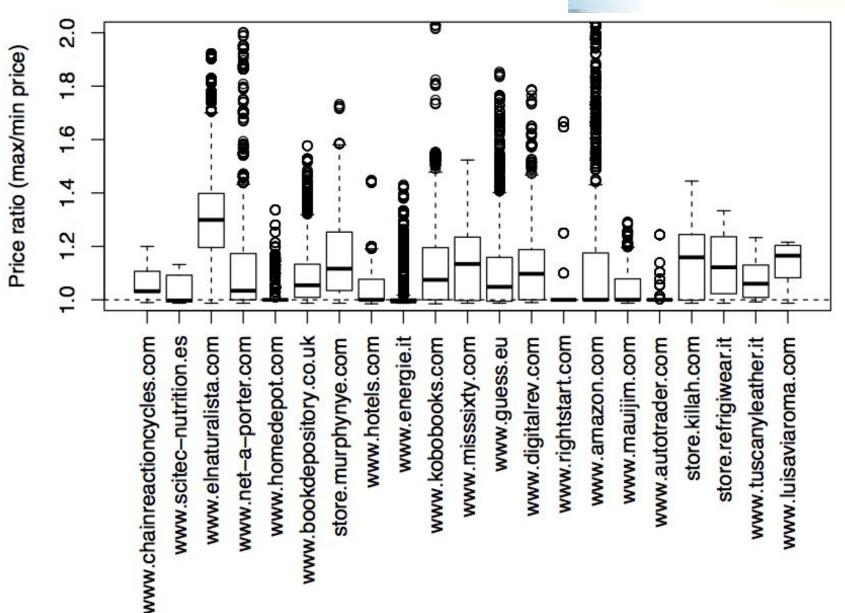
Source ID	Converted Value	Original Text
Local User 0	€ 1229.01	€ 1.229,01
Local User 1	€ 1229.01	€ 1.229,01
Local User 2	€ 1229.01	€ 1,229.01
Local User 3	€ 1229.01	€ 1,229.01
Local User 4	€ 1229.01	€ 1.229,01

Which retailers?

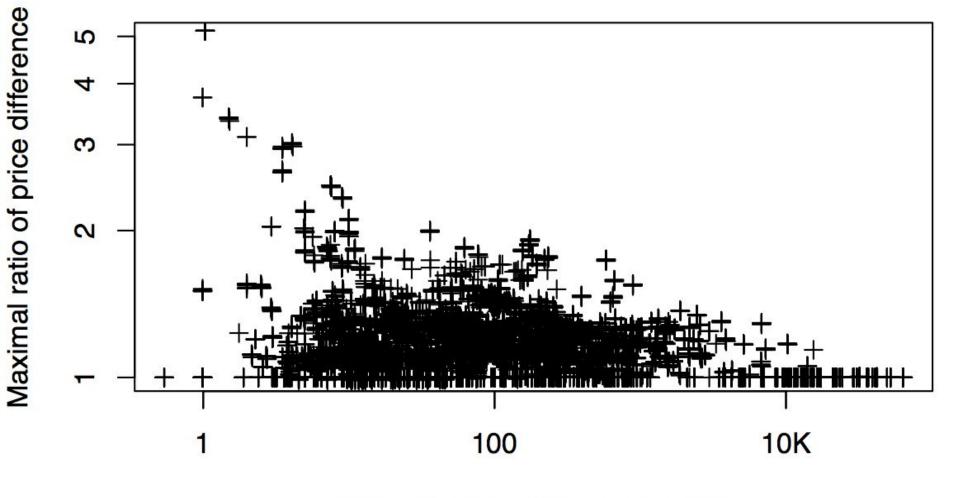
ACM CoNEXT 2013

December 9-12, 2013 Santa Barbara, California



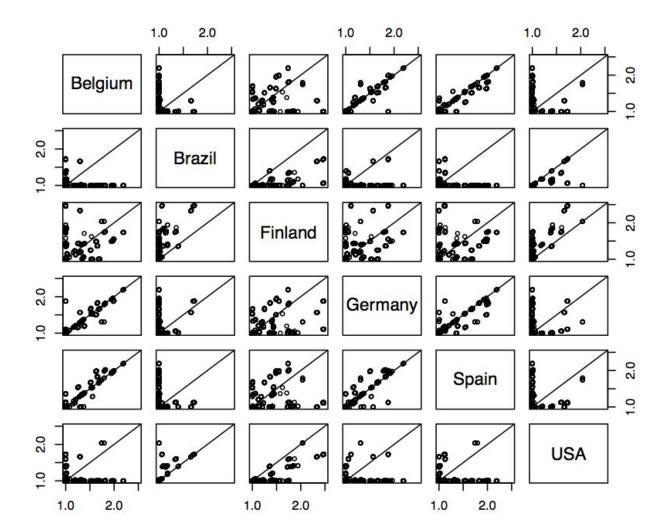


Which products?



Minimal price of the product (\$)

Which countries?



(b) www.amazon.com

Detection of personalized PD





1 Collect some info

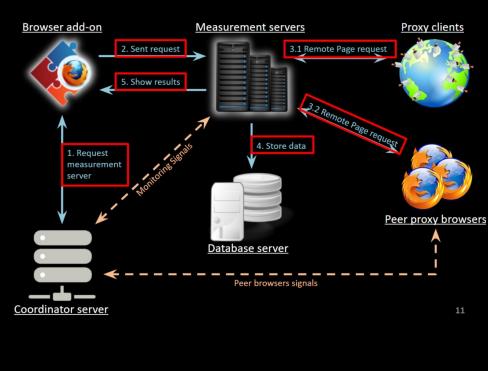
: Variant	Converted Value	Original Text
D You	€ 1378.12	€ 1,378.12
🗅 Windows 7, Chrome, Spain	€ 1378.12	€ 1,378.12
🗅 Mac OS, Safari, Spain	€ 1378.12	€ 1,378.12
Linux, Firefox, Spain	€ 1378.12	€ 1,378.12
United States, Tennessee	€ 1147.83	US\$ 1,299.00
United States, Washington	€ 1147.83	US\$ 1,299.00
🗅 Canada, British Columbia	€ 1274.79	C\$ 1,798.99
🗋 Canada, Ontario	€ 1274.79	C\$ 1,798.99
🗅 Canada, Ontario	€ 1274.79	C\$ 1,798.99
Israel, Beer-Sheva	€ 1411.83	US\$ 1,597.77
🗅 Sweden, Scandinavia	€ 1469.22	US\$ 1,662.72
🗅 Japan, Tokyo	€ 1205.22	US\$ 1,363.95
🗋 Japan, Hiroshima	€ 1205.22	US\$ 1,363.95
Czech Republic, Praha	€ 1377.40	US\$ 1,558.80
🗅 Korea, Seoul	€ 1492.18	US\$ 1,688.70
New Zealand, Dunedin	€ 1608.01*	NZ\$ 2,398.99

Results from local users

			Source ID	Converted Value	Original Text
Do P2P	(2)	\rightarrow	Local User 0	€ 1378.12	€ 1,378.12
-			Local User 1	€ 1378.12	€ 1.378,12
checks					

Solving the profile pollution problem





Doppelgänger

From Wikipedia, the free encyclopedia

For other uses, see Doppelgänger (disambiguation).

A **doppelgänger** (/ˈdopəl gɛŋər/ or /- gæŋər/; German: [ˈdɔpl ɡɛŋɐ] () listen), literally "double-goer") is a look-alike or double of a living person, sometimes portrayed as a ghostly or paranormal phenomenon and usually seen as a harbinger of bad luck. Other traditions and stories equate a doppelgänger with an evil twin. In modern times, the term **twin stranger** is occasionally used.^{[1][2]}

Enough with PD ... lets get to tracking & advertising



What we search – The sites we visit – Who we befriend – What we buy ... everything is tracked

How can you tell if an ad is targeted?





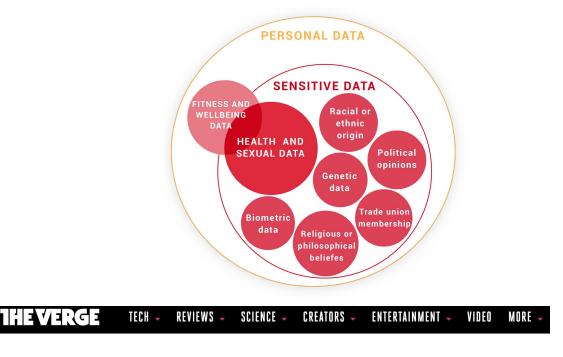
Tennis For Life Sponsored • 🌣

Limited Edition - Not found in stores Order here => https://tinyurl.com/yyqg7ntv Worldwide Shipping



...

This goes beyond curiocity ...

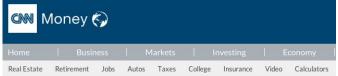


GOOGLE | POLICY | TECH |

Google will pay \$170 million for YouTube's child privacy violations

It's the largest COPPA fine in history

By Makena Kelly | @kellymakena | Sep 4, 2019, 9:41am EDT



Data brokers selling lists of rape victims, AIDS patients

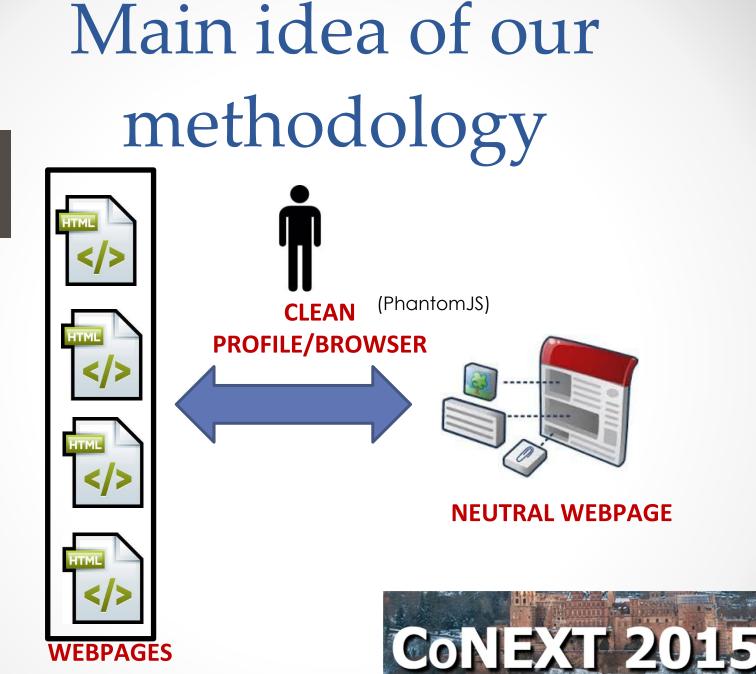
By Melanie Hicken @melhicken December 19, 2013: 12:38 PM ET

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First approach

Detection via content-based analysis



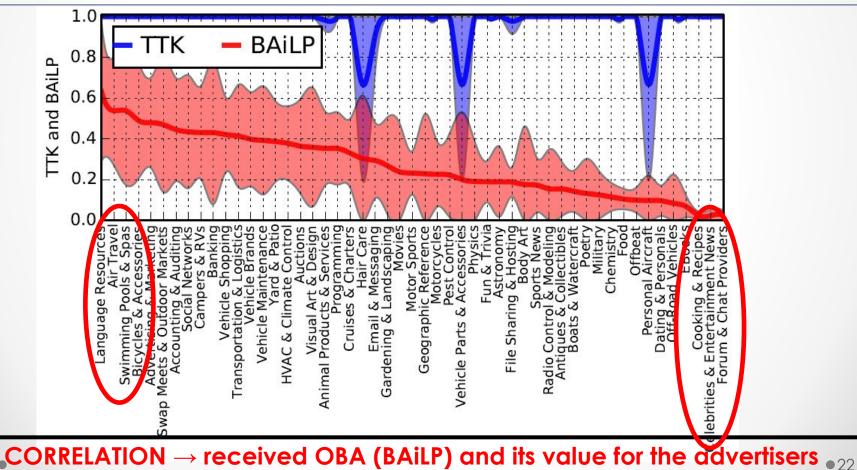


How frequent is OBA?

Are some personas more targeted than others?

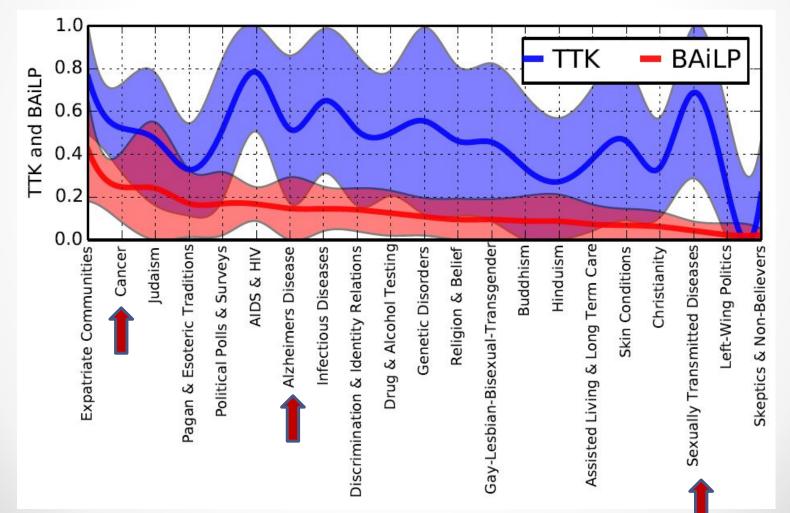
In summary,

- TTK measures if OBA is happening
- BAiLP captures what percentage is due to OBA. .

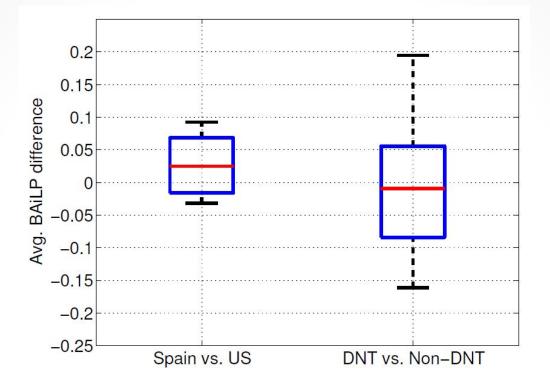


Is OBA applied to sensitive topics?

• Same methodology \rightarrow 21 sensitive personas



Geographical and Do-Not-Track



Same methodology:

- Geographical: US and ES
- Do-Not-Track: ON | OFF

Limitations of content-based analysis detection

- Slow
- Not scalable
- Intrusive
- Cannot detect implicit targeting

Vew.Vork, subscribe | sign in VULTURE Q

2016 ELECTION | NOV. 22, 2016

Trump's Campaign Targeted His Supporters' Favorite TV Shows: *NCIS* and *The Walking Dead*

By Halle Kiefer



Photo: Gene Page/AMC

If you saw some very specific (and ostensibly, very compelling) pro-Trump commercials during your favorite programs this year, that's because Jared Kushner knows exactly what you like, both in terms of TV preferences and political priorities. In a new *Forbes* interview, the real-estate developer, husband of Ivanka Trump, and head of the Trump campaign's data operation explains in detail how he helped the president-elect <u>utilize supporter</u> <u>data</u> to create a targeted advertising strategy. For example, if you're a viewer who loves CBS

and AMC, but hates the Affordable Care Act and the alleged threat of immigration, your viewing experience probably featured some Trump ads. As *Forbes* reports:

Second approach

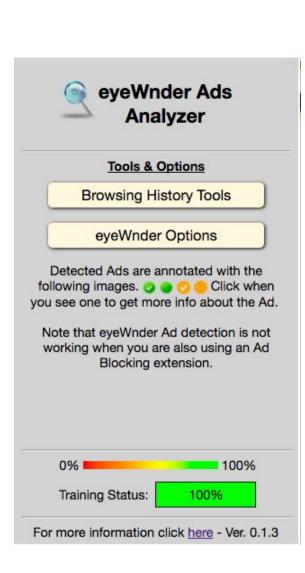
Count-based detection & crowdsourcing

Targeted ads follow you around

- Detection via simple counting
- No need for content analysis
- No need to inject traffic
- Real-time
- No prob with indirect targeting





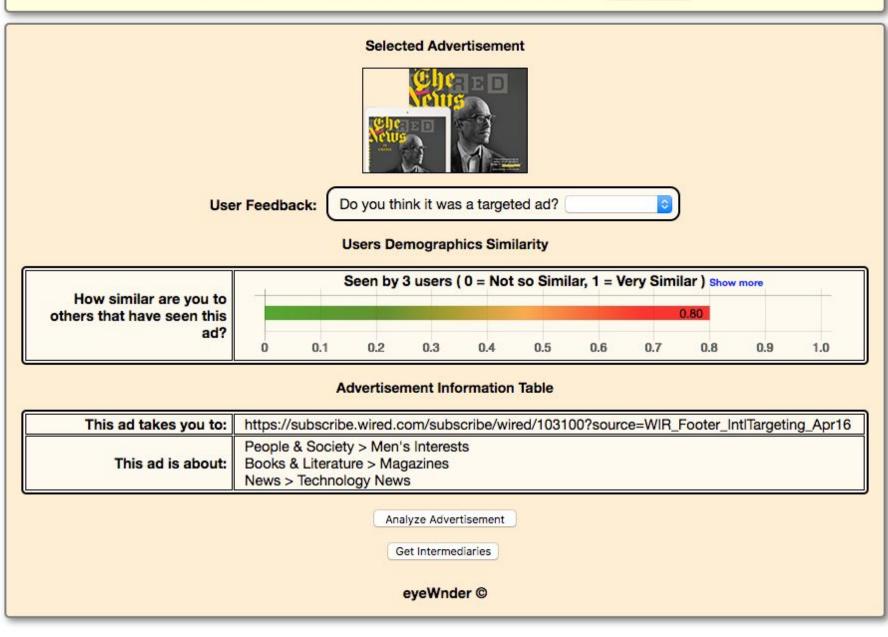




FISHER INVESTMENTS ESPAÑA®



Check your browsing history using the eyeWnder analysis tool: Analysis Tool



A simple algorithm

Algorithm 1 The count-based algorithm for ad α seen by user *u*

Require:

Counters:

- #Users α > Number of other users that observe ad α #Domains u, α > Number of domains that user u observe ad α Thresholds:
- Users
th> Users threshold based on all usersDomains
th, u> Domains threshold for a specific user u
- 1: if $\#Users_{\alpha} \leq Users_{th} AND \#Domains_{u,\alpha} \geq Domains_{th,u}$ then
- 2: Targeted ad
- 3: **else**
- 4: Non-targeted ad

Works pretty fine

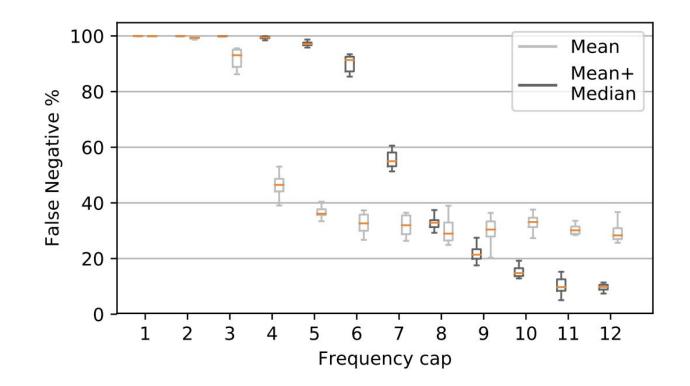
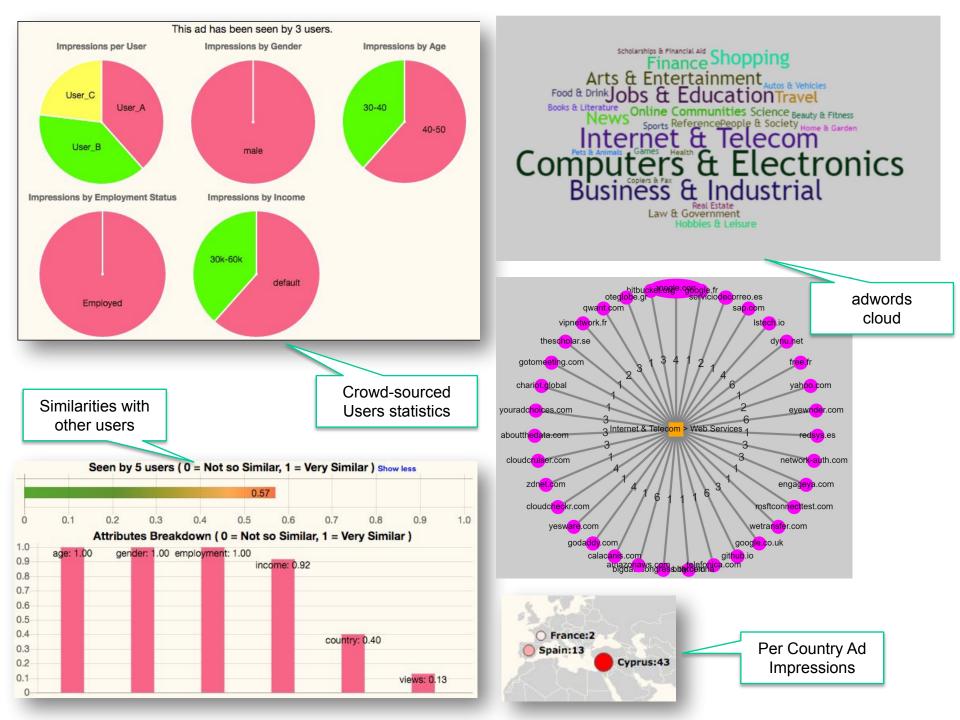


Figure 3: False Negatives % Vs. Frequency Cap using two different thresholds (Mean, Mean+Median) for both variables (#Users_{α}, #Domains_{u,a})



Launch of Data Transparency Lab



Connection

Telefinica

mozilla



Participants included:

Report A

A community of technologists, researchers, policymakers and industry representatives working to advance online personal data transparency through scientific research and design.

Kick-off Workshop : Nov'14, Bcn



Northeastern University, MIT Human Dynamics Lab, Microsoft, Telefonica Innovation, Max Planck Institute for Software Systems, Mozilla, and more.

Building a community

Data Transparency Lab Call For Proposals April 2015

The Data Transparency Lab is a collaborative effort between universities, businesses and institutions to support research in tools, data, and methodologies for shedding light on the use of personal data by online services, and to empower users to be in control of their personal data online. In order to support research in these areas, DTL will award research grants to academic institutions worldwide. Such grants come in the form of a lump sum of up to 50K euro that is awarded to successful applicants for pursuing DTL related research in any of the following topics:

Topics

Tools, Platforms, Measurements, and Methodologies for:

Reverse-Engineering Personal Data Usage in Online Services (e.g., advertising, recommender services, pricing and availability of goods & information):

- -- Behavioral targeting
- -- Context / Location-based targeting
- -- Social graph-based targeting
- -- Involuntary (or implicit) customization / targeting

Detecting Personal Data Gathering by Online Services:

-- Techniques for finger-printing and tracking users

-- In-app tracking and targeting

-- Information leakage from applications and platforms

-- Cross-platform/domain information/profile trading, aggregation, fusion

Privacy-preserving Personal Data Analytics/Management:







18 grants & lots of collaborations



DATA TRANSPARENCY LAB - EXAMPLE 1: FACEBOOK DATA VALUATION TOOL

Permits users to estimate how much money Facebook is making on them

INFORMS INDIVIDUAL USERS



REVEALS SOME MORE GENERAL TRENDS

≡ EL PAÍS ^LU! Q Q TECNOLOGÍA

Un español vale la mitad que un americano en Facebook

Una investigación realizada por dos hermanos españoles mide cómo la red social pone precio a los anuncios de los perfiles

A plugin for your browser that combines your online activity with Facebook's Public APIs to estimate your advertising value

DEMO VIDEO: https://youtu.be/QPfc-gXGdjl

Demonstrates how factors like country, status, studies, etc. impact on a user's advertising value

LIVE DEMO https://acrumin.cartodb.com/viz/75d6d052-064 8-11e6-8923-0e3ff518bd15/public_map

DATA TRANSPARENCY LAB - EXAMPLE 2: PRIVACY CENSUS

Privacy Census

A CENSUS THAT IDENTIFIES WEBSITES THAT TRACK **USERS**

Sites with canvas fingerprinting scripts

In a crawl conducted during January 2016, these websites were found to run scripts on their homepages that used the Canvas API to fingerprint users.

Show 25 📀	entries Search:	
110 willig 1 to 2;	01 13,009 entres	Previous Next
Alexa Rank	Site URL .	Fingerprinting Domain
11	http://taobao.com	aliedn.com
29	http://tmall.com	aliedn.com
97	http://dropbox.com	dropboxstatic.com
115	http://bbc.com	doubleverify.com
143	http://enzz.com	tbedn.en
153	http://detail.tmall.com	aliedn.com
178	http://avito.ru	avito.st
219	http://washingtonpost.com	doubleverify.com

00	You	are	being	; trac	ked.	00
dropbo	ох.сол	has be	een spot	ted durir	ig the 1	ast
	using ques:	the fo	ollowing	fingerpr	inting	
1	Canv	as Fi	ngerpri	nting		
lheck	my br	owser 1	nistory	vs. finge	rprinti	ng
Check	my br				rprinti	ing
Check	my br		nistory e your r	esults:	rprinti	ng

TO SHED LIGHT ABOUT HOW TRACKING IS USED **AND BY WHOM**

	Computing		
MIT	Largest Study of Online Tracking		
Technology	Proves Google Really Is Watching		
Review	Us All		

Google's Web trackers are present on the majority of the Web's top million sites.

by Tom Simonite May 18, 2016

Audio fingerprinting being used to track web users, study finds

Posted May 19, 2016 by Natasha Lomas (@riptari)

Data transparency must combine cutting-edge research with community involvement

Arvind Narayanan, Assistant Professor of computer science at Princeton.

26 May 2016

Steve Englehardt and I recently made available our draft paper Online tracking: A 1-million-site measurement and analysis, funded in part by a DTL grant. It is part of the Web Transparency & Accountability Project at Princeton, and it's the most detailed look at online tracking conducted so far. Among our findings was the fact that the the Audio, Battery, and WebRTC APIs in HTML5 are all being abused by third-party scripts for fingerprinting. There's been some press coverage here and here.

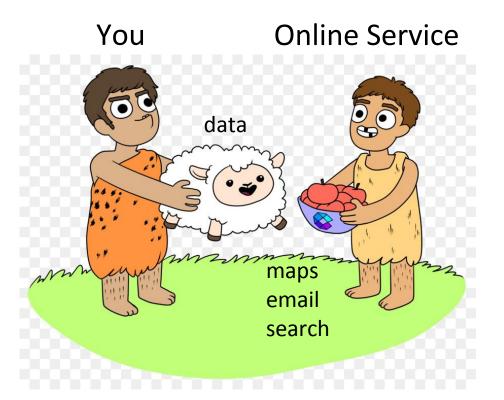
Big Idea #2 - NOT obvious even in retrospect

Most problems of the web are due to its broken economics model



You and online services

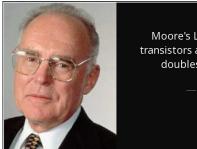
- Free data
- For free service
 - payment "in kind"
 - no cash



BAD for privacy!

(tracking is cheap)

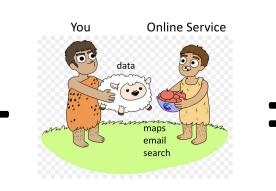




Moore's Law - The number of transistors and resistors on a chip doubles every 24 months

— Gordon Moore –

AZQUOTES



(collect ... <u>everything</u>)









BAD for sustainability!

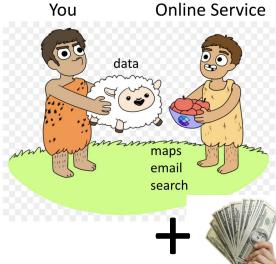


alamy stock photo

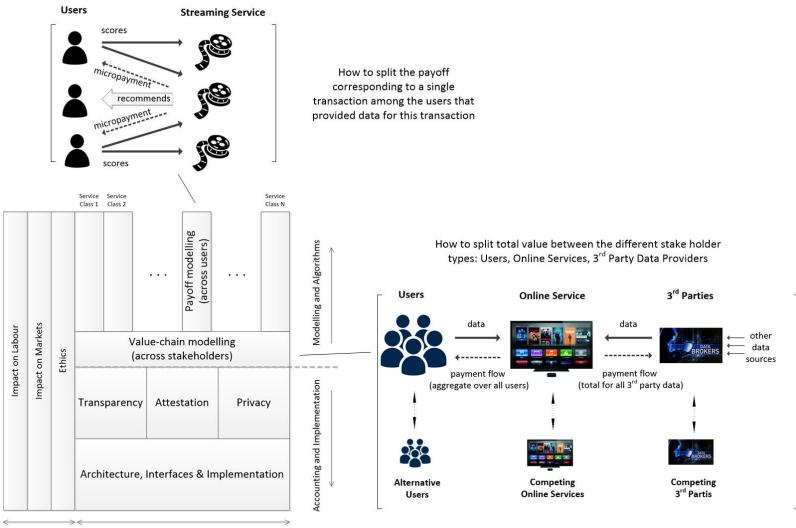
A Human-Centric Data Economy

- explicit monetary compensation for data based on their value for online services
 - e-commerce
 - media streaming
 - location services





Tons of great questions to ask



Societal Aspects

Technological Aspects

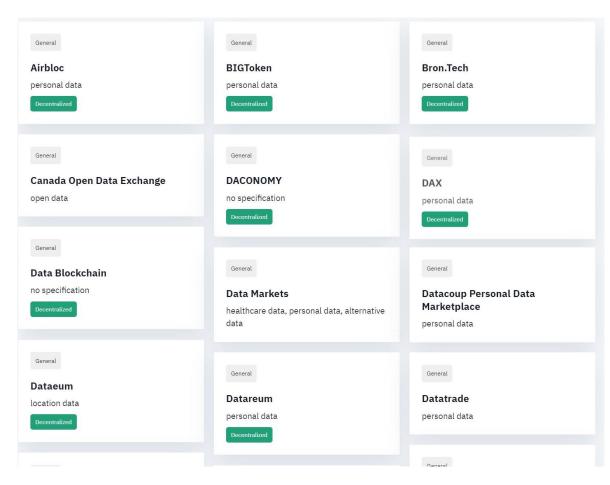
HCDE vs. Data Marketplaces 1/4

Hundreds of DMs

- -- Aggregate
- -- Personal Data

Data pricing

- -- Ad hoc
- -- Auction-based

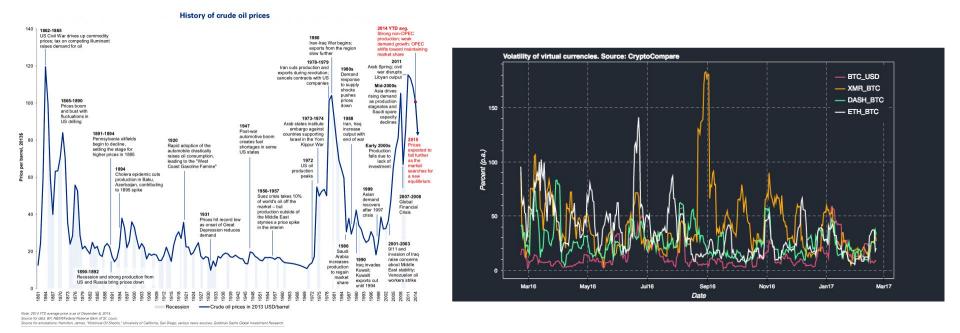


Source: https://about.datarade.ai

HCDE vs. Data Marketplaces 2/4

New commodities go through periods of very high volatility

- -- Unitil people learn to trade
- -- Oil 19th century, cryptocurrency now



HCDE vs. Data Marketplaces 3/4

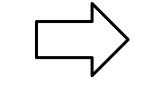
- Data is **<u>not</u>** really a commodity
- Two different liters of oil are almost identical
- But what about
 - -- Browsing behavior famous investor vs. average person?
 - -- Mobility data from a taxi driver vs. a weekend driver?
 - -- Shopping cart of a teenager vs. middle-ager?



HCDE vs. Data Marketplaces 4/4

Digital goods / Information

- -- Don't decay
- -- Cost to copy = 0



Without Clear Context

- -- Hard to price
- -- Hard to auction

-- Data provenance = hard



To probe further

Valuating User Data in a Human-Centric Data Economy

Marius Paraschiv IMDEA Networks Leganés – Madrid marius.paraschiv@imdea.org

Abstract-The idea of paying people for their data is increasingly seen as a promising direction for resolving privacy debates, improving the quality of online data, and even offering an alternative to labour-based compensation in a future dominated by automation and self-operating machines. In this paper we demonstrate how a Human-Centric Data Economy would compensate the users of an online streaming service. We borrow the notion of the Shapley value from cooperative game theory to define what a fair compensation for each user should be for movie scores offered to the recommender system of the service. Since determining the Shapley value exactly is computationally inefficient in the general case, we derive faster alternatives using clustering, dimensionality reduction, and partial information. We apply our algorithms to a movie recommendation data set and demonstrate that different users may have a vastly different value for the service. We also analyse the reasons that some movie ratings may be more valuable than others and discuss the consequences for compensating users fairly.

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arXiv:1909.01137v1

I. INTRODUCTION

Data, and the economy around it, are said to be driving the fourth industrial revolution. Interestingly - the people whose data is what moves the new economy, have a rather passive role in it, as they are left outside the direct value flow that transforms raw data into huge monetary benefits. This is a consequence of the de facto understanding (or one may say misunderstanding) between people and companies, that the former get unpaid access to online services in exchange for unpaid access to their personal data. This is increasingly being challenged by various voices who call for the establishment of a new, renegotiated, relationship between users and services. Indeed, a variety of pathologies can be traced back to the way the data economy has been working so far. Some are direct and obvious, such as privacy risks for individuals, and market failures and dangers for the economy from the rise of data monopolies and oligopolies. Others are less obvious, and further reaching into the future, such as mass unemployment due to data-driven automation.

It was estimated recently [1] that, if automation due to artificial intelligence reaches maturity and fair remuneration algorithms are set in place, a family of four could earn up to \$20,000 per year from their data. The idea of micropayments, or providing small contributions to users in exchange for their presence on a platform or for accessing a service, is of course much older. In the pre-World Wide Web era, France developed a videotex online service called Minitel, that included micropayments as part of its design, but Jaron Lannier brought it to public attention in 2013, in his book "Who owns the future?"[2]. In it, he argues that we have only underwent half of the Data Revolution, the part that Nikolaos Laoutaris IMDEA Networks Leganés – Madrid nikolaos.laoutaris@imdea.org

compensates users with *implicit* benefits, but not the part that also compensates them with *explicit* monetary benefits. There have been a series of proposed approaches for how

this compensation might materialise. The simplest, at least in theory, would be to assign a context-free value to data, a kind of dollar-per-bit measure. This has been proven to be very hard [3], [4], [5], [12]. Indeed, since the value of data is strongly connected to its intended use, it becomes very difficult to argue about how to assign an a priori average value. For traditional currencies, we are able to have a context-free appreciation of their value for the simple reason that we have been using these currencies long enough to be able to do so. Although we clearly understand nowadays that one's browsing and mobility patterns, social network, or past purchases all have value, we are far from being able to appreciate how much this value is in terms of dollars or euros. The latter is further complicated by our inability to tell in advance, by how many parties, and how many times, a piece of data may be utilized. As an analogy, selling an individual's data, or rather renting it temporarily, is as difficult and risky as renting an infinitely fast vehicle, with no gas and maintenance costs, and without any prior restrictions with regard to mileage or the person driving it.

A second proposed method has been to compensate users for their privacy damage [13], [14]. Processing massive amounts of data can lead to privacy infringements, such as the leakage of habitual user behavior, their location or other personal identifiable information (PII). Users are thus seen as victims who must be compensated for their damage.

Our approach is different, we consider users as active partners in the data value chain. Such a chain requires a business model, smart predictive algorithms for extracting useful information from raw data and online marketing for attracting and retaining users, among many others. The fundamental component of the value chain, however, is the user, and it is ultimately a matter of common sense that they should be rewarded in a fair manner, which may or may not exceed the perceived privacy-related damages.

In a Human-Centric Data Economy, when a transaction, or set of transactions, is converted, a proportion of the obtained revenue will be returned to the users. Defining the right amount to be returned to the users is difficult, as it depends on many market characteristics of a multilateral value chain, such as competition and user loyalty [6]. In this paper, we assume that the total amount of revenue to be redistributed to users is given, e.g., 5% or 10%, or any other number produced by the competition between services Feature Article: Data Economy

Why Online Services Should Pay You for Your Data? The Arguments for a Human-Centric Data Economy

7 Nikolaos Laoutaris
 8 IMDEA Networks Institute

Abstract—Data, and the economy around it, are said to be driving the fourth industrial
 revolution. Interestingly, the people—whose data are what moves the new economy—
 have a rather passive role in it as they are left outside the direct value flow that transforms
 raw data into huge monetary benefits. This is a consequence of a de facto understanding
 (or, one may say, misunderstanding) between people and companies that the former
 receive unpaid access to online services in exchange for the unpaid access to their
 personal data. This article argues in favor of an alternative human-centric data economy
 in which people will be paid whenever their data will be used by revenue-generating
 products and services. We discuss the benefits of such an economy, the main challenges

- $_{18}$ $\,$ for realizing it, and its feasibility in the view of existing technologies and business $\,$
- 9 practices.

20	IMAGINE A FUTURE in which a recommendation	hotel room at a booking website, or for a movie	22
21	for a product at an e-commerce website for a	at a pay-per-view streaming service, would all	23
		redistribute a part of the resulting payment	24
		among the users whose previous shopping,	25
	Digital Object Identifier 10.1109/MIC.2019.2953764	travel, or viewing patterns were mined in order	26

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Published by the IEEE Computer Society

1089-7801 © 2019 IEEE

Almost done



people don't care about privacy (some say)

some other things people didn't care about

smoke

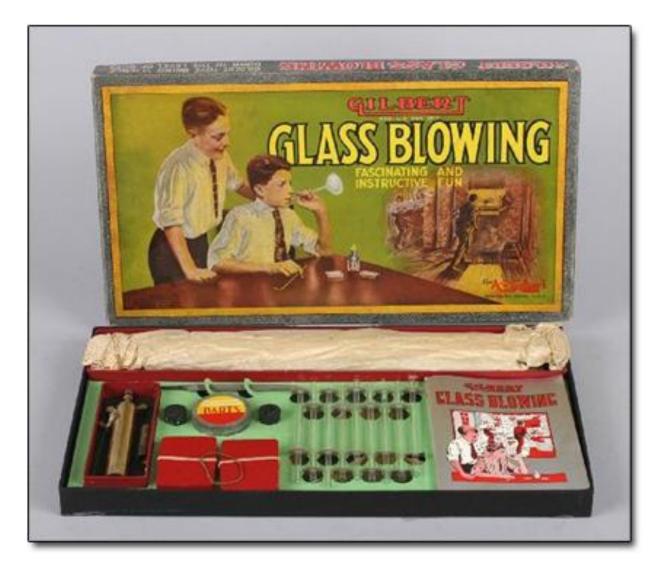




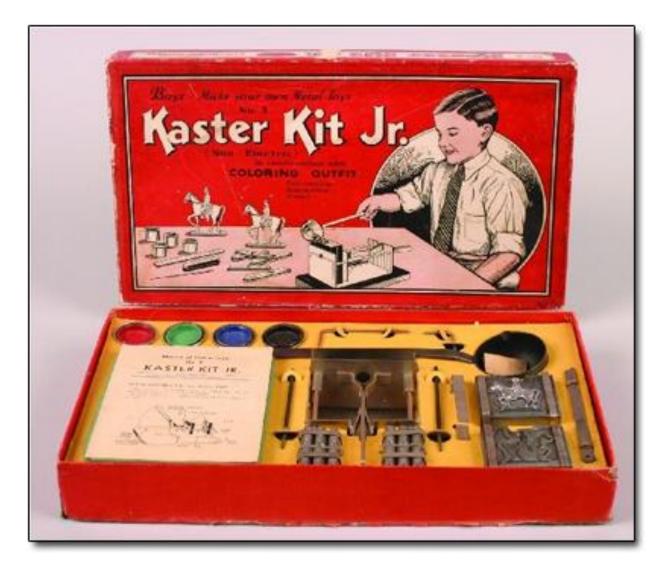
flight security



kids playing with melted glass



kids playing with melted iron



kids playing with power tools





still available at ebay

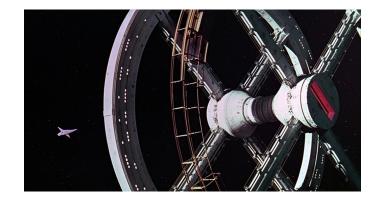
kerosene train



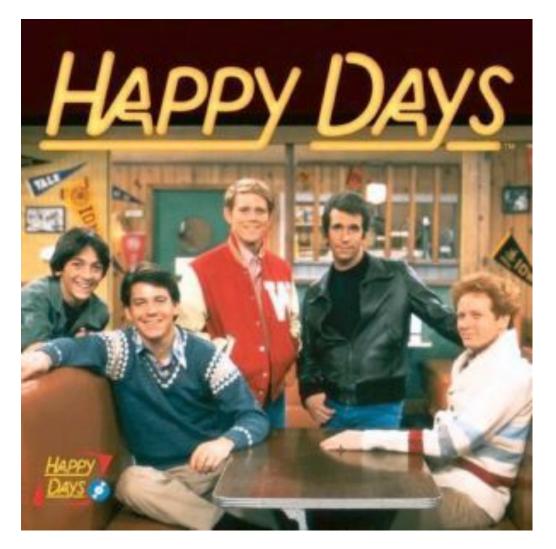
haven't located one yet



societies evolve



Won't be long before we look back and shake our head



Thank you!

